This page describes the various states of the process and how it relates to the sequence of events. It probably does not mean anything to anyone beyond Cam.

The fluid nature of these requests makes it difficult to create a process state that is easy to use and comprehend. Although the map below lacks detail, it does capture where in the process the request is at.
Off Page Link List:

opl 1 - yes, unlk network.
opl 2 - yes, adjunct network.
opl 3 - oit network id done, off to determine if positive id.
opl 4 - adjunct network id done, off to determine if positive id.
opl 5 - reset positive id, more than 2 previous system offenses.
opl 6 -
opl 7 - good id, offense 3.
opl 8 - good id, offense >= 4.
opl 9 - non-responsive contacted.
opl 10 -
opl 11 -
opl 12 -
opl 13 -
opl 14 -
opl 15 -
opl 16 -
opl 17 -
opl 18 -
opl 19 -
opl 20 -