Teaching Facility Instructions
Urban Affairs and Liberal Arts

Instructor Packet
Last Updated: 8/2013

Primary Support: 8am-5pm (Monday-Friday)
Computer Facility Supervisor:
Darrell Lutey
Email: darrell.lutey@unlv.edu
Phone: 702-895-0763

Secondary Support: After Hours (8am-12am 7 days)
OIT Helpdesk - http://oit.unlv.edu/help/it-help-desk
ithelp@unlv.edu
702-895-0777

Audio Visual Support: (Monday-Friday 8am-10pm):
Classroom Technology Services –
http://oit.unlv.edu/classroom-technology/classroom-technology-services
702-895-0771

Guest Computer Login/Passwords for the Teaching Facility:

<table>
<thead>
<tr>
<th>Faculty</th>
<th>Students</th>
</tr>
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<tbody>
<tr>
<td>Login: oit-instructor</td>
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Welcome to the Teaching Facilities, operated and maintained by the Computer Labs unit with the Office of Information Technology. The teaching facilities are designed to meet the academic needs of students and faculty by providing them with the tools and technology that are used in their fields of study. The purpose of this packet is to provide faculty who utilize the Teaching Facilities with a brief overview of the facilities, what resources are available, and whom to contact for support. If you have questions which are not covered in the packet, please direct them to the facility supervisor “Darrell Lutey” listed on the front cover. Information contained in this packet includes:

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Instructor Account Information

Any instructor assigned to one of our teaching facilities is encouraged to activate and utilize their ACE account to provide computer access. Faculty scheduled to teach in our facilities have their ACE accounts automatically granted access to the teaching facilities every semester by our Helpdesk. With your ACE account, you will be able to login to the teaching facilities, and utilize the printers.

To activate your ACE account, simply browse to: http://ace.unlv.edu. You will need to login with your MyUNLV credentials, and setup your secret questions/answers for password recovery. Once activated, you will be provided with full access to teaching labs.

**Note: Students may activate ACE accounts at: http://ace.unlv.edu/ as well.

Instructor ACE account features:

- **Storage** - 1 Gigabyte of storage in “Y” our personal home Directory (Y:\ Drive)
  When logging into a lab computer your personal home directory will be automatically mapped to the “Y” drive.

- **Printing** - RebelPrint
  Instructors are not charged for printing inside the teaching facilities if they utilize their ACE account. However, we ask that all printing be limited to the academic needs of the course and typically only one copy should be printed. Students will be charged for printing (3 cents per page). Faculty should always print directly from the instructor station (in which case they won’t be charged). For information on printing, please see http://oit.unlv.edu/student-printing

- **Classes Directory (File Distribution)**
  If you need to distribute files to your students, you can ask the helpdesk to create a “classes directory” for your class. The directory can be seen by all students on campus, but is an easy way to distribute large sets of files. The directory is automatically mounted on lab computers and is located at the following drive/path location x:\classes\ 

- **Group Storage (Class Collaborative Storage)** –
  If you would like to share files with your students, and let your students modify, or upload files and work together collaboratively, you can request a group storage directory from the helpdesk. You need to provide the helpdesk with your class roster. The directory is automatically mounted on lab computers and is located at the following drive/path location x:\groups\ 
  **Please consider using Google apps/drive as an alternative.

- **Rebelfiles.unlv.edu (web based file storage)** RebelFiles
  Access your home directory from a web browser at rebelfiles.unlv.edu. Simply login using your ACE account, and you can download and upload files to your home directory, or collaborative storage.

- **Rebelsites.unlv.edu (Web Publishing)** RebelSites
  Faculty can create a website, or have their students create a website within their home directory. Simply create a public_html directory on the root of your home directory (Y: drive), and put html files in that directory. Your home page on the web will be http://rebelsites.unlv.edu/~ACEUSERNAME
Student Account Information

Students are provided an ACE account to access the Computer Teaching Facilities and General-Purpose Computing Labs on campus. You are encouraged to have students activate their ACE accounts for use in the teaching facilities at http://ace.unlv.edu. Student ACE accounts are granted access to the labs when they are “currently” enrolled. If students don’t attend classes for a semester, their access to the labs is revoked.

Student Account features

- **Storage** – 100 MB of storage in “Y”our personal home Directory (Y:\ Drive)
  When logging into a lab computer the students home directory will be automatically mapped to the “Y” drive. Any student needing additional storage may contact the helpdesk. Additional file space needs to be for academic purposes.

- **Printing (Rebelprint)** - RebelPrint
  Students print using our “pay for print” system called Rebelprint. We have both B/W and color printers in our general-purpose labs. Faculty should become familiar with how printing works in the Teaching Facilities. Students submit a job to print on a lab printer. They then use their ACE account to login to rebelprint.unlv.edu. Once logged in, students will go to the “jobs pending release” tab and release any jobs to the printer. Students rebelcards (rebelcash) are charged 3 cents for B/W prints and 40 cents for color prints. To learn more about the printing environment go to http://oit.unlv.edu/student-printing

- **Classes Directory (File Distribution)**
  Students have read only access to the all of the classes directories at x:\classes

- **Group Storage (Class Collaborative Storage)**
  Students can request a “group account” for a particular class where they have a group project, or for a student organization. Students need to gather the ACE account names of their group, and submit a request to our helpdesk. All Students in the group will have access to a shared directory at x:\groups\

- **Rebelfiles.unlv.edu (web based file storage)** - RebelFiles
  Students can access their home directory, or any collaborative storage they have been assigned from a web browser at http://rebelfiles.unlv.edu. Students login using their ACE account, and can download and upload files to their home directory, or collaborative storage.

- **Rebelsites.unlv.edu (Web Publishing)** - RebelSites
  Students can create a website within their home directory. Students create a public_html directory on the root of their home directory (Y: drive), and put html files in that directory. The home page on the web will be http://rebelsites.unlv.edu/~ACEUSERNAME
Computer Teaching Facilities Overview:

The computer labs workgroup within OIT maintains a number of computer teaching facilities - https://oit.unlv.edu/labs-classrooms/labs/Computer+Teaching+Lab. Each facility has Internet access, the latest productivity software, class specific software, and Audio Visual capabilities (typically projector, audio system, document camera, VCR/DVD)

Responsibilities/Rules:
When an instructor utilizes one of our teaching facilities, the following operating procedures are expected to be enforced by the instructor:
- Follow UNLV and NSHE computing policies
- No food or unsealed drinks in the teaching facilities
- Instructor should be present at all times while the facility is in use.
- Before leaving the room, turn off the projector and lights
- Make sure the lab is locked and secure when leaving (students cannot be left unattended in lab)

Guest Accounts:
We have guest accounts established for our teaching facilities to enable quick computer access at the start of the semester. Faculty and students are encouraged to activate their Ace accounts for computer access to get all the privileges for those accounts. Below is a list of the instructor/student guest accounts:

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Software:
All of the teaching facilities on campus have standard software listed below:
Microsoft Office
Internet Explorer (only PC labs)
Adobe Creative Suite
SPSS (only PC labs)

To determine what’s installed in this teaching facility, go to https://oit.unlv.edu/labs-classrooms/labs/cbc-c321

To request a specific software application be installed, contact Darrell Lutey at 895-0763 or darrell.lutey@unlv.edu. Please put in your request at least 3 weeks prior to the start of the semester, and we will need proof of licensing for any software installed in the lab. See our software installation policy at: http://oit.unlv.edu/about-oit/software-installation-computing-facilities

Classroom Control Software (Insight):

Students sometimes get off-track when they have a powerful computer at their disposal. Your teaching facility has a software application installed that let’s you “control” your classroom.
If you would like to take control of all the students screens, blank all the screens, put a students computer screen on the projector, etc., the Insight Software will let you do that. More information on page X.

**Printing:**

Each teaching facility is equipped with a B/W laser printer. The only maintenance instructors are required to perform is refilling the paper as necessary (extra paper located x). Only the paper provided may be used.

Students are charged 3 cents per page for printing and must release their jobs at rebelprint.unlv.edu. Instructions for printing can be found at [http://oit.unlv.edu/student-printing](http://oit.unlv.edu/student-printing).

If prints begin to fade, printing fails, or have error messages on the printer, please contact your computer facility supervisor – Darrell Lutey, right away.

**Support:**

- The primary support person for the facility is Darrell Lutey, assigned Computer Facility Supervisor. Typically Darrell is available from 8am-5pm Monday-Friday, darrell.lutey@unlv.edu phone 895-0763.
- Audio Visual support is handled Classroom Technology Services and is available 8am-10pm Monday-Friday. They can be contacted at 895-0771.
- You can also contact the helpdesk at 895-0777 or email ithelp@unlv.edu between 8am-12am 7-days per week throughout the semester.

**Marlock Card Access:**

Your department will ensure that you have access to the teaching facility. Please ensure you contact your departmental administrative assistant prior to teaching in a teaching facility.
Audio Visual Support (8am-10pm Monday-Friday):  
http://oit.unlv.edu/classroom-technology/classroom-technology-services

Classroom Technology Services - is responsible for the Audio Visual (Projector, Document Camera, VCR/DVD, Audio System) in the room. Should you have any problems with the audiovisual system, please contact them at 895-0771. Below are the Basic Instructions for using the audio visual equipment in the room.
Insight (Classroom Control Software)

Insight is a computer program that let’s your “control” the student stations in the lab. If you would like a full demo of the software, contact Darrell Lutey, but the most common tasks you can use in Insight are described below:

On the instructor computer there is a small insight icon in the taskbar located at the bottom right hand corner of the screen. Right click on the icon to bring up the Insight Menu (show below) where you can blank students screens or show the teacher screen).

Select “insight console” to bring up the console where other functions can be run
Shows the instructors screen on all students Screens
Or stops showing the instructors screen

Blanks all student screens
Or Unblanks them

Double click the Insight Icon to bring up the Insight Console (show below). From the console you can perform a number of different functions. To get training on these functions, please setup an appointment with your facilities supervisor. For a tutorial video see - http://www.faronics.com/document-library/document/faronics-insight-tutorial/