

## OIT Employee Report 2008 PART ONE--Bar Graphs

**Survey Title:** OIT Employee Survey 2008

### Survey Properties:

**Total Respondents:** 930  
**Launched Date:** N/A  
**Closed Date:** 11/19/2008

### Responses By Question Analysis:

**1.** Which classification reflects your PRIMARY role at UNLV?

	Response Total	Response Percent
Classified Staff	243	26%
Professional Staff (Administrative Faculty)	345	37%
Teaching faculty (Academic Faculty)	264	28%
Postdoctoral Scholar	6	1%
Part-time instructor	47	5%
Full-time student	2	0%
Part-time student	1	0%
Other, please specify	19	2%
<b>Total Respondents</b>	<b>927</b>	
(skipped this question)		3

**2.** Do you TEACH courses at UNLV?

	Response Total	Response Percent
Yes	349	38%
No	580	62%
<b>Total Respondents</b>	<b>929</b>	
(skipped this question)		1

**3.** Overall, UNLV provides the technology services I need to be a successful UNLV employee.

	Response Total	Response Percent
Strongly Agree	245	27%
Agree	519	57%
Neutral	95	10%
Disagree	44	5%
Strongly Disagree	11	1%
<b>Total Respondents</b>	<b>914</b>	
(skipped this question)		16

**4.** I use at least 8 character passwords with at least four different character types to log in to university systems.

	Response Total	Response Percent
Strongly Agree	247	28%
Agree	272	31%
Neutral	124	14%
Disagree	189	21%
Strongly Disagree	48	5%
<b>Total Respondents</b>	<b>880</b>	

**5.** The Office of Information Technology....

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Cannot assess</b>	<b>Response Total</b>
Supports teaching	22.62% (195)	39.68% (342)	14.15% (122)	1.74% (15)	0.46% (4)	21.35% (184)	<b>862</b>
Supports research	12.4% (106)	28.07% (240)	22.69% (194)	4.68% (40)	1.29% (11)	30.88% (264)	<b>855</b>
Supports administration	22.87% (196)	39.91% (342)	15.75% (135)	1.63% (14)	0.35% (3)	19.49% (167)	<b>857</b>
Staff are competent	35.08% (302)	46.81% (403)	11.96% (103)	2.32% (20)	0.7% (6)	3.14% (27)	<b>861</b>
Staff are eager to help	35.64% (309)	43.14% (374)	14.42% (125)	2.77% (24)	0.92% (8)	3.11% (27)	<b>867</b>
	<b>Total Respondents</b>						<b>876</b>
	(skipped this question)						54

**6.** Please rate your SATISFACTION with UNLV's network.




	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Never used</b>	<b>Response Total</b>
On campus, the SPEED of my WIRED connection to the Internet meets my needs.	40.38% (344)	44.72% (381)	5.75% (49)	3.29% (28)	1.06% (9)	4.81% (41)	<b>852</b>
On campus, my WIRED Internet connection is RELIABLE.	39.43% (334)	42.98% (364)	7.44% (63)	3.07% (26)	1.06% (9)	6.02% (51)	<b>847</b>
On campus, WIRELESS (Wi-Fi) Internet services meet my needs.	12.37% (104)	24.02% (202)	17% (143)	10.34% (87)	3.09% (26)	33.17% (279)	<b>841</b>
UNLV should create more wireless (Wi-Fi) locations.	33.06% (278)	27.82% (234)	21.17% (178)	1.07% (9)	0% (0)	16.88% (142)	<b>841</b>
	<b>Total Respondents</b>						<b>854</b>
	(skipped this question)						76

**7.** Please rate your SATISFACTION with the items listed below.






	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't know</b>	<b>Never used</b>	<b>Response Total</b>
IT Help Desk (895-0777)	41.03% (343)	38.76% (324)	8.85% (74)	2.87% (24)	0.72% (6)	0.6% (5)	7.18% (60)	<b>836</b>
Computer delivery & set up	23.86% (198)	32.77% (272)	13.37% (111)	3.37% (28)	1.57% (13)	2.05% (17)	23.01% (191)	<b>830</b>
Computer repair	22.14% (184)	27.2% (226)	13.24% (110)	3.49% (29)	1.2% (10)	1.68% (14)	31.05% (258)	<b>831</b>
Software acquisition	15.66% (130)	30.36% (252)	16.99% (141)	5.66% (47)	1.45% (12)	3.61% (30)	26.27% (218)	<b>830</b>
Software training	11.71% (97)	24.52% (203)	23.19% (192)	3.14% (26)	0.85% (7)	2.29% (19)	34.3% (284)	<b>828</b>
Software information on OIT's website	12.36% (102)	29.33% (242)	21.33% (176)	4.73% (39)	0.61% (5)	4.61% (38)	27.03% (223)	<b>825</b>
Network port activation	10.09% (83)	23.57% (194)	18.23% (150)	2.43% (20)	0.36% (3)	12.03% (99)	33.29% (274)	<b>823</b>
Network file storage & servers	13.61% (112)	33.05% (272)	16.77% (138)	3.89% (32)	0.73% (6)	8.14% (67)	23.82% (196)	<b>823</b>
Student Information System (SIS)	7.26% (60)	17.53% (145)	18.02% (149)	7.86% (65)	4.96% (41)	4.72% (39)	39.66% (328)	<b>827</b>
	<b>Total Respondents</b>						<b>839</b>	
	(skipped this question)						91	

**8.** What e-mail client do you use most often for UNLV business?

	<b>Response Total</b>	<b>Response Percent</b>
Lotus Notes desktop client	<b>565</b>	<b>68%</b>
Lotus Notes webmail using Internet Explorer	<b>64</b>	<b>8%</b>
Lotus Notes webmail using Firefox	<b>20</b>	<b>2%</b>
Rebelmail (Pioneer/Webmail)	<b>61</b>	<b>7%</b>
A POP client	<b>24</b>	<b>3%</b>
an IMAP client	<b>14</b>	<b>2%</b>

I forward mail to a non-UNLV account (Gmail, Yahoo, etc.)		<b>31</b>	<b>4%</b>
.Mac Mail		<b>9</b>	<b>1%</b>
Other, please specify		<b>39</b>	<b>5%</b>
		<b>Total Respondents</b>	<b>827</b>
		(skipped this question)	103

**9.** Do you access your e-mail from a handheld device?

		<b>Response Total</b>	<b>Response Percent</b>
Yes, BlackBerry		<b>119</b>	<b>14%</b>
Yes, iPhone		<b>42</b>	<b>5%</b>
Yes, Palm/Windows mobile device		<b>14</b>	<b>2%</b>
No		<b>646</b>	<b>78%</b>
Other, please specify		<b>10</b>	<b>1%</b>
		<b>Total Respondents</b>	<b>831</b>
		(skipped this question)	99

**10.** Even though you typically use as your primary UNLV e-mail client, you may have used other e-mail systems. Please indicate how SATISFIED you have been with the systems listed below.

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
Lotus Notes	22.95% (179)	37.18% (290)	10.26% (80)	11.03% (86)	7.69% (60)	10.9% (85)	<b>780</b>
Rebelmail (Pioneer/Webmail)	6.59% (47)	18.23% (130)	16.27% (116)	6.45% (46)	3.09% (22)	49.37% (352)	<b>713</b>
Gmail	19.58% (140)	15.66% (112)	10.21% (73)	0.84% (6)	0% (0)	53.71% (384)	<b>715</b>
Yahoo Mail	12.75% (91)	21.43% (153)	14.43% (103)	2.52% (18)	0.7% (5)	48.18% (344)	<b>714</b>
Hotmail	7.37% (52)	15.58% (110)	14.87% (105)	4.11% (29)	0.99% (7)	57.08% (403)	<b>706</b>
.Mac Mail	3.46% (24)	3.32% (23)	8.51% (59)	0.58% (4)	0.14% (1)	83.98% (582)	<b>693</b>
ISP provided e-mail (like cox.net or aol.com)	8.59% (61)	19.44% (138)	13.1% (93)	4.93% (35)	0.56% (4)	53.38% (379)	<b>710</b>
						<b>Total Respondents</b>	<b>819</b>
						(skipped this question)	111

**11.** How important are each of the following characteristics or features of e-mail systems to you?

	<b>Very Important</b>	<b>Important</b>	<b>Neutral</b>	<b>Unimportant</b>	<b>Very Unimportant</b>	<b>Don't know</b>	<b>Response Total</b>
Ease of use	79.24% (645)	18.8% (153)	0.98% (8)	0.25% (2)	0.25% (2)	0.49% (4)	<b>814</b>
Speed and responsiveness	82.76% (672)	16.13% (131)	0.37% (3)	0.12% (1)	0.25% (2)	0.37% (3)	<b>812</b>
Spam filtering	68.19% (553)	27.99% (227)	2.34% (19)	0.49% (4)	0.49% (4)	0.49% (4)	<b>811</b>
Ability to manage mail lists	45.91% (370)	31.89% (257)	14.52% (117)	3.6% (29)	1.24% (10)	2.85% (23)	<b>806</b>
Integrated calendar	34.2% (276)	24.04% (194)	18.34% (148)	12.14% (98)	7.31% (59)	3.97% (32)	<b>807</b>
Integrated meeting schedule	28.86% (232)	21.39% (172)	23.38% (188)	13.68% (110)	8.46% (68)	4.23% (34)	<b>804</b>
Ability to delegate management of mail and calendar	21.18% (169)	21.3% (170)	24.06% (192)	17.04% (136)	9.02% (72)	7.39% (59)	<b>798</b>
Ability to set filters or rules	26.68% (214)	33.67% (270)	22.94% (184)	7.23% (58)	3.24% (26)	6.23% (50)	<b>802</b>
Task lists	15.77% (126)	21.4% (171)	30.29% (242)	16.4% (131)	9.01% (72)	7.13% (57)	<b>799</b>
Security	73.48% (593)	21.44% (173)	3.47% (28)	0.5% (4)	0.37% (3)	0.74% (6)	<b>807</b>
Privacy	74% (592)	20.75% (166)	3.5% (28)	0.38% (3)	0.38% (3)	1% (8)	<b>800</b>
						<b>Total Respondents</b>	<b>815</b>
						(skipped this question)	115

**12.** Do you use any of the following instant messaging services?

		<b>Response Total</b>	<b>Response Percent</b>
Yahoo		<b>160</b>	<b>20%</b>
AOL		<b>81</b>	<b>10%</b>
ICQ		<b>12</b>	<b>2%</b>
Lotus Notes' Sametime		<b>88</b>	<b>11%</b>
MSN/Windows Live Messenger		<b>104</b>	<b>13%</b>
Google Talk		<b>81</b>	<b>10%</b>
iChat		<b>38</b>	<b>5%</b>
I do not instant message.		<b>450</b>	<b>57%</b>
Other, please specify		<b>26</b>	<b>3%</b>
		<b>Total Respondents</b>	<b>783</b>
		(skipped this question)	147

**13.** Which of the following options would you prefer for your UNLV desktop computer?

		Response Total	Response Percent
OIT installs software and security patches and does not permit you to install software.		92	12%
OIT installs security patches automatically. You or OIT installs other software as necessary.		378	48%
OIT sends you software and updates. You choose whether or not to install.		160	20%
You manage all aspects of software installation and upgrades on your computer.		115	15%
Other, please specify		38	5%
		<b>Total Respondents</b>	<b>783</b>
		(skipped this question)	147

**14.** My next technology purchase(s) in the work place, purchased with UNLV funds, will likely be:

		Response Total	Response Percent
Smartphone (Blackberry, iPhone, etc.)		38	5%
Desktop computer		137	17%
Laptop computer		126	16%
Software		109	14%
Printer		71	9%
I'm not planning on making a purchase soon		429	54%
Other, please specify		24	3%
		<b>Total Respondents</b>	<b>793</b>
		(skipped this question)	137

**15.** How often do you:

	All the time	Often	Sometimes	Seldom	Never	Didn't know I could	Response Total
Share UNLV files with others	25.44% (201)	23.8% (188)	22.41% (177)	12.91% (102)	11.77% (93)	3.67% (29)	790
Need to access shared UNLV files at home or while traveling	18.23% (140)	18.23% (140)	25.65% (197)	14.32% (110)	18.23% (140)	5.34% (41)	768
							<b>Total Respondents</b>
							796
							(skipped this question)
							134

**16.** Check the locations where you CURRENTLY access your UNLV files:

		Response Total	Response Percent
My campus office		718	92%
Classroom on campus		125	16%
At home		462	59%
Mobile devices		79	10%
Remotely while traveling		223	28%
Other, please specify		24	3%
		<b>Total Respondents</b>	<b>783</b>
		(skipped this question)	147

**17.** Check the locations where you PREFER to access your documents related to UNLV business?

		Response Total	Response Percent
My office on campus		712	91%
Classroom on campus		104	13%
At home		483	62%
Mobile devices		121	15%
Remotely while traveling		250	32%
Other, please specify		21	3%
		<b>Total Respondents</b>	<b>784</b>
		(skipped this question)	146

**18.** Your assignments typically require students to use:

		<b>Response Total</b>	<b>Response Percent</b>
A computer lab		<b>11</b>	<b>4%</b>
A HOME computer		<b>34</b>	<b>11%</b>
Either a campus computer lab OR a personal computer		<b>217</b>	<b>72%</b>
None of the above		<b>35</b>	<b>12%</b>
Other, please specify		<b>3</b>	<b>1%</b>
		<b>Total Respondents</b>	<b>300</b>
		(skipped this question)	630

**19.** Did you use WEBCAMPUS to assist with teaching in fall or spring 2008?

		<b>Response Total</b>	<b>Response Percent</b>
Yes		<b>179</b>	<b>60%</b>
No		<b>120</b>	<b>40%</b>
		<b>Total Respondents</b>	<b>299</b>
		(skipped this question)	631

**20.** Have you taught in a TECHNOLOGY-ENHANCED CLASSROOM (TEC) in fall or spring 2008?

		<b>Response Total</b>	<b>Response Percent</b>
Yes		<b>213</b>	<b>71%</b>
No		<b>88</b>	<b>29%</b>
		<b>Total Respondents</b>	<b>301</b>
		(skipped this question)	629

**21.** Has OIT DELIVERED technology to your classroom in fall or spring 2008?

		<b>Response Total</b>	<b>Response Percent</b>
Yes		<b>74</b>	<b>25%</b>
No		<b>226</b>	<b>75%</b>
		<b>Total Respondents</b>	<b>300</b>
		(skipped this question)	630

**22.** Have you taught in a COMPUTER TEACHING FACILITY in fall or spring 2008?

		<b>Response Total</b>	<b>Response Percent</b>
Yes		<b>62</b>	<b>21%</b>
No		<b>239</b>	<b>79%</b>
		<b>Total Respondents</b>	<b>301</b>
		(skipped this question)	629

**23.** Please rate your SATISFACTION with the following TEC related services

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
QUALITY of the technology	24.06% (51)	56.6% (120)	9.91% (21)	4.72% (10)	2.36% (5)	2.36% (5)	<b>212</b>
RELIABILITY of the technology	17.7% (37)	52.15% (109)	13.4% (28)	11% (23)	3.35% (7)	2.39% (5)	<b>209</b>
EASE-OF-USE of the technology	20.48% (43)	50.95% (107)	16.19% (34)	8.1% (17)	1.9% (4)	2.38% (5)	<b>210</b>
Lectern Design	12.32% (26)	34.12% (72)	19.43% (41)	16.59% (35)	9% (19)	8.53% (18)	<b>211</b>
On-call support	16.51% (35)	34.43% (73)	15.09% (32)	5.19% (11)	5.66% (12)	23.11% (49)	<b>212</b>
Instructional publications	5.71% (12)	10.95% (23)	21.9% (46)	2.86% (6)	2.86% (6)	55.71% (117)	<b>210</b>
Online videos	2.84% (6)	11.85% (25)	13.74% (29)	3.32% (7)	1.9% (4)	66.35% (140)	<b>211</b>
Individual instruction provided by technicians	6.6% (14)	14.62% (31)	15.57% (33)	1.42% (3)	1.42% (3)	60.38% (128)	<b>212</b>
Overall satisfaction	17.14% (36)	54.76% (115)	15.71% (33)	7.14% (15)	2.38% (5)	2.86% (6)	<b>210</b>
							<b>Total Respondents</b>
							(skipped this question)
							718

**24.** Please rate your SATISFACTION with the following COMPUTER TEACHING FACILITIES services.

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
QUALITY of the technology	26.23% (16)	52.46% (32)	13.11% (8)	3.28% (2)	3.28% (2)	1.64% (1)	<b>61</b>
RELIABILITY of the technology	18.03% (11)	50.82% (31)	14.75% (9)	11.48% (7)	3.28% (2)	1.64% (1)	<b>61</b>
EASE OF USE of the technology	21.31% (13)	52.46% (32)	16.39% (10)	6.56% (4)	1.64% (1)	1.64% (1)	<b>61</b>

The room accommodations	21.31% (13)	44.26% (27)	16.39% (10)	9.84% (6)	6.56% (4)	1.64% (1)	<b>61</b>
On-call support	24.59% (15)	36.07% (22)	18.03% (11)	3.28% (2)	3.28% (2)	14.75% (9)	<b>61</b>
Overall satisfaction	26.23% (16)	42.62% (26)	21.31% (13)	4.92% (3)	3.28% (2)	1.64% (1)	<b>61</b>
							<b>Total Respondents 61</b>
							(skipped this question) 869

**25.** Please select your reason(s) for using WebCampus:

		<b>Response Total</b>	<b>Response Percent</b>
I teach completely online		<b>52</b>	<b>29%</b>
To supplement face-to-face courses		<b>127</b>	<b>71%</b>
Students have requested WebCampus		<b>17</b>	<b>10%</b>
To decrease printing		<b>108</b>	<b>61%</b>
Department recommendation		<b>49</b>	<b>28%</b>
To increase access to course materials		<b>125</b>	<b>70%</b>
To post meeting information		<b>34</b>	<b>19%</b>
As an alternative to maintaining my own website		<b>42</b>	<b>24%</b>
Other, please specify		<b>19</b>	<b>11%</b>
		<b>Total Respondents 178</b>	
		(skipped this question)	752

**26.** Please rate your SATISFACTION with the items listed below.

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
WebCampus OPEN LABS	5.71% (10)	16.57% (29)	9.71% (17)	0% (0)	0.57% (1)	67.43% (118)	<b>175</b>
WebCampus TRAINING	14.37% (25)	33.91% (59)	14.94% (26)	4.02% (7)	0.57% (1)	32.18% (56)	<b>174</b>
WebCampus EASE of USE	12.5% (22)	44.89% (79)	17.61% (31)	14.2% (25)	4.55% (8)	6.25% (11)	<b>176</b>
WebCampus ONLINE self help materials	5.71% (10)	28.57% (50)	22.29% (39)	12% (21)	4.57% (8)	26.86% (47)	<b>175</b>
WebCampus PHONE support	19.89% (35)	27.84% (49)	10.23% (18)	9.09% (16)	3.98% (7)	28.98% (51)	<b>176</b>
							<b>Total Respondents 177</b>
							(skipped this question) 753

**27.** Please rate your satisfaction with using the following components:

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
Syllabus	20.45% (36)	35.23% (62)	12.5% (22)	5.68% (10)	2.84% (5)	23.3% (41)	<b>176</b>
Grade Book	17.42% (31)	35.39% (63)	10.11% (18)	14.04% (25)	7.87% (14)	15.17% (27)	<b>178</b>
Discussions	16.38% (29)	30.51% (54)	11.3% (20)	4.52% (8)	2.82% (5)	34.46% (61)	<b>177</b>
Mail	26.82% (48)	35.2% (63)	12.29% (22)	10.61% (19)	6.15% (11)	8.94% (16)	<b>179</b>
Quizzes & Surveys	17.51% (31)	25.42% (45)	8.47% (15)	1.69% (3)	2.82% (5)	44.07% (78)	<b>177</b>
Assignments	18.64% (33)	33.9% (60)	10.73% (19)	2.26% (4)	2.26% (4)	32.2% (57)	<b>177</b>
Learning Modules	19.21% (34)	25.99% (46)	12.99% (23)	2.26% (4)	2.26% (4)	37.29% (66)	<b>177</b>
Announcements	26.97% (48)	38.76% (69)	9.55% (17)	3.37% (6)	1.69% (3)	19.66% (35)	<b>178</b>
Media Library	5.11% (9)	18.75% (33)	12.5% (22)	1.14% (2)	2.84% (5)	59.66% (105)	<b>176</b>
File Manager	13.71% (24)	40.57% (71)	14.86% (26)	12% (21)	4.57% (8)	14.29% (25)	<b>175</b>
Selective Release	19.89% (35)	32.39% (57)	9.66% (17)	2.84% (5)	3.98% (7)	31.25% (55)	<b>176</b>
							<b>Total Respondents 179</b>
							(skipped this question) 751

**28.** To learn more about technology, how likely are you to:

	<b>Very Likely</b>	<b>Likely</b>	<b>Neutral</b>	<b>Unlikely</b>	<b>Very Unlikely</b>	<b>Response Total</b>
Consult friends or family	34.94% (269)	36.62% (282)	11.56% (89)	9.74% (75)	7.14% (55)	<b>770</b>
Conduct web research	45.28% (345)	34.91% (266)	9.97% (76)	6.17% (47)	3.67% (28)	<b>762</b>
Contact a UNLV help desk	24.74% (190)	34.64% (266)	20.18% (155)	14.71% (113)	5.73% (44)	<b>768</b>
Contact a technician in your department	35.2% (270)	27.51% (211)	13.69% (105)	10.82% (83)	12.78% (98)	<b>767</b>
Consult OIT's website	10.6% (81)	32.33% (247)	23.95% (183)	22.38% (171)	10.73% (82)	<b>764</b>
Consult OIT brochures	3.32% (25)	13.43% (101)	29.12% (219)	32.85% (247)	21.28% (160)	<b>752</b>
Read articles in Inside UNLV	4.38% (33)	22.58% (170)	22.71% (171)	26.29% (198)	24.04% (181)	<b>753</b>
Subscribe to an e-newsletter	4.11% (31)	13.66% (103)	19.89% (150)	35.01% (264)	27.32% (206)	<b>754</b>
Subscribe to a RSS feed	3.32% (25)	6.63% (50)	21.35% (161)	34.48% (260)	34.22% (258)	<b>754</b>
Subscribe to a Listserv	4.14% (31)	14.71% (110)	20.05% (150)	29.95% (224)	31.15% (233)	<b>748</b>
Read a message sent from UNLV	24.77% (188)	43.21% (328)	16.21% (123)	8.7% (66)	7.11% (54)	<b>759</b>
Attend training on campus	20.26% (155)	39.74% (304)	19.08% (146)	11.9% (91)	9.02% (69)	<b>765</b>

Watch an online tutorial	19.15% (145)	35.8% (271)	20.21% (153)	14% (106)	10.83% (82)	<b>757</b>
						<b>Total Respondents</b>
						783
						(skipped this question)
						147

**29.** Do you have access to the technologies listed below?

	Own personally	Employer purchased for me	Plan to Own	Have access to	No access	Don't know	Response Total
Cell phone	89.73% (664)	6.76% (50)	0.27% (2)	1.08% (8)	6.76% (50)	0.41% (3)	<b>740</b>
Smart phone (Blackberry, iPhone, Palm)	26.26% (188)	10.47% (75)	5.45% (39)	1.82% (13)	55.31% (396)	1.82% (13)	<b>716</b>
External drive (USB, thumbdrive)	76.28% (566)	27.22% (202)	0.4% (3)	3.37% (25)	9.7% (72)	1.35% (10)	<b>742</b>
Digital audio (iPod, MP3 player)	57.53% (420)	0.96% (7)	2.74% (20)	4.38% (32)	32.88% (240)	2.05% (15)	<b>730</b>
Windows LAPTOP computer	51.78% (379)	23.09% (169)	2.73% (20)	10.66% (78)	20.49% (150)	0.55% (4)	<b>732</b>
Windows DESKTOP computer	55.28% (408)	45.39% (335)	0.54% (4)	10.03% (74)	10.3% (76)	0.68% (5)	<b>738</b>
Mac LAPTOP computer	14.33% (97)	8.42% (57)	2.51% (17)	5.76% (39)	67.65% (458)	3.1% (21)	<b>677</b>
Mac DESKTOP computer	11.01% (74)	11.31% (76)	1.93% (13)	8.33% (56)	66.82% (449)	3.12% (21)	<b>672</b>
LINUX/UNIX computer	5.18% (34)	3.05% (20)	0.61% (4)	5.34% (35)	77.59% (509)	8.84% (58)	<b>656</b>
Digital recorder (TIVO, DVR)	48.25% (344)	3.09% (22)	2.52% (18)	3.37% (24)	42.36% (302)	2.81% (20)	<b>713</b>
Wireless Internet	65.9% (489)	15.5% (115)	1.08% (8)	15.36% (114)	14.29% (106)	1.75% (13)	<b>742</b>
High speed Internet (DSL, Cable)	80.61% (607)	15.01% (113)	0.27% (2)	9.03% (68)	6.91% (52)	1.59% (12)	<b>753</b>
Dial up Internet (modem)	8.41% (54)	2.49% (16)	0.47% (3)	6.85% (44)	77.88% (500)	5.45% (35)	<b>642</b>
Microsoft Office	68.99% (525)	51.91% (395)	0.79% (6)	8.67% (66)	3.02% (23)	0.66% (5)	<b>761</b>
Adobe Creative Suite	25.35% (180)	27.18% (193)	3.66% (26)	12.11% (86)	32.54% (231)	9.58% (68)	<b>710</b>
							<b>Total Respondents</b>
							783
							(skipped this question)
							147

**30.** Please indicate your college or unit affiliation:

	Response Total	Response Percent
Academic College	323	44%
Athletics	17	2%
Educational Outreach	19	3%
Facilities & Maintenance	15	2%
Finance & Business	55	7%
Office of Information Technology	33	4%
Planning & Construction	1	0%
President's Office	1	0%
Provost's Office	18	2%
Research Institute or Group	32	4%
Registrar & Admissions	15	2%
Student Affairs	68	9%
University Libraries	48	6%
Other, please specify	94	13%
	<b>Total Respondents</b>	<b>739</b>
	(skipped this question)	191

**31.** Please indicate your college:

	Response Total	Response Percent
Allied Health Sciences	12	4%
Business	18	6%
Dental Medicine	5	2%
Education	40	12%
Engineering	24	8%
Fine Arts	30	9%
Hotel Administration	22	7%
Law	10	3%
Liberal Arts	73	23%
Nursing	6	2%
Public Health	5	2%
Sciences	39	12%
University College	2	1%
Urban Affairs	29	9%
Other, please specify	5	2%

<b>Total Respondents</b>	<b>320</b>
(skipped this question)	610