

## Test Custom Student Report 5.0

**Survey Title:** OIT Student Survey 2008

### Survey Properties:

**Total Respondents:** 775

### Responses By Question Analysis:

**1.** Overall, the technology provided by UNLV supports my academic needs.

		<b>Response Total</b>	<b>Response Percent</b>
Strongly Agree		205	27%
Agree		403	53%
Neutral		78	10%
Disagree		38	5%
Strongly Disagree		17	2%
Other, please specify		20	3%
<b>Total Respondents</b>		<b>761</b>	
(skipped this question)			14

**2.** Please rate your SATISFACTION with items listed below.

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Never used</b>	<b>Response Total</b>
UNLV's Online Web Registration System	30.82% (221)	48.81% (350)	9.76% (70)	6.42% (46)	3.07% (22)	1.12% (8)	<b>717</b>
Student Help Desk phone support (895-0761)	10.17% (73)	20.61% (148)	22.01% (158)	3.2% (23)	1.25% (9)	42.76% (307)	<b>718</b>
Student Help Desk walk-in help (SU 231)	9.6% (69)	21.28% (153)	18.78% (135)	1.81% (13)	0.83% (6)	47.71% (343)	<b>719</b>
<b>Total Respondents</b>							<b>721</b>
(skipped this question)							54

**3.** Have you used UNLV COMPUTER LABS in the past two semesters?



		<b>Response Total</b>	<b>Response Percent</b>
Yes		533	75%
No		177	25%
Don't know		5	1%
<b>Total Respondents</b>		<b>715</b>	
(skipped this question)			60

**4.** Have you used WEBCAMPUS in the past two semesters?

		<b>Response Total</b>	<b>Response Percent</b>
Yes		635	89%
No		67	9%
Don't know		12	2%
<b>Total Respondents</b>		<b>714</b>	
(skipped this question)			61

**5.** Do you currently live in the campus residence halls?

**Response Total**   **Response Percent**

Yes		<b>43</b>	<b>6%</b>
No		<b>666</b>	<b>94%</b>
		<b>Total Respondents</b>	<b>709</b>
		(skipped this question)	66

**6.** WHERE do you use COMPUTERS MOST of the time?

		<b>Response Total</b>	<b>Response Percent</b>
At home		<b>404</b>	<b>57%</b>
At work		<b>66</b>	<b>9%</b>
On campus, using UNLV wireless		<b>60</b>	<b>8%</b>
On campus, using a computer lab		<b>50</b>	<b>7%</b>
On campus, in a library		<b>71</b>	<b>10%</b>
In my dorm room		<b>34</b>	<b>5%</b>
At a city library		<b>1</b>	<b>0%</b>
Other, please specify		<b>29</b>	<b>4%</b>
		<b>Total Respondents</b>	<b>715</b>
		(skipped this question)	60

**7.** Please rate your SATISFACTION with WEBCAMPUS items listed below.

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't know</b>	<b>Never used</b>	<b>Response Total</b>	
EASE of USE	27.23% (171)	51.59% (324)	10.03% (63)	8.28% (52)	2.39% (15)	0% (0)	0.48% (3)	<b>628</b>	
PHONE SUPPORT	7.63% (48)	10.33% (65)	20.83% (131)	1.75% (11)	0.79% (5)	1.59% (10)	57.07% (359)	<b>629</b>	
Online SELF-HELP Materials	7.03% (44)	17.73% (111)	23.48% (147)	3.83% (24)	1.76% (11)	1.76% (11)	44.41% (278)	<b>626</b>	
Overall	23.05% (145)	50.4% (317)	18.28% (115)	5.88% (37)	2.07% (13)	0.16% (1)	0.16% (1)	<b>629</b>	
								<b>Total Respondents</b>	
								(skipped this question)	143

**8.** Please rate the EASE of USE for the following areas of WebCampus:

	<b>Very Easy</b>	<b>Somewhat Easy</b>	<b>Neutral</b>	<b>Somewhat Difficult</b>	<b>Very Difficult</b>	<b>Don't know</b>	<b>Never Used</b>	<b>Response Total</b>	
Syllabus	53.93% (329)	29.34% (179)	8.2% (50)	3.61% (22)	1.15% (7)	0.33% (2)	3.44% (21)	<b>610</b>	
My Grades	57.77% (353)	25.2% (154)	8.51% (52)	3.93% (24)	0.65% (4)	0.65% (4)	3.27% (20)	<b>611</b>	
Discussions	39.28% (240)	28.31% (173)	10.97% (67)	7.53% (46)	0.98% (6)	1.15% (7)	11.78% (72)	<b>611</b>	
Mail	47.62% (290)	25.29% (154)	13.3% (81)	8.21% (50)	1.81% (11)	0.16% (1)	3.61% (22)	<b>609</b>	
Quizzes & Surveys	42.79% (261)	27.54% (168)	11.48% (70)	4.75% (29)	1.15% (7)	1.15% (7)	11.15% (68)	<b>610</b>	
Assignments	41.8% (255)	31.31% (191)	11.31% (69)	7.21% (44)	1.31% (8)	0.66% (4)	6.39% (39)	<b>610</b>	
Learning Modules	31.1% (190)	22.42% (137)	16.53% (101)	6.38% (39)	1.15% (7)	2.13% (13)	20.29% (124)	<b>611</b>	
Media Library	21.73% (133)	19.28% (118)	15.36% (94)	5.88% (36)	1.47% (9)	3.27% (20)	33.01% (202)	<b>612</b>	
Navigation	31.64% (193)	30.82% (188)	13.61% (83)	9.84% (60)	2.79% (17)	0.98% (6)	10.33% (63)	<b>610</b>	
								<b>Total Respondents</b>	
								(skipped this question)	161

**9.** Please rate your SATISFACTION with UNLV's network.

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Don't know</b>	<b>Never used</b>	<b>Response Total</b>
On campus, the SPEED of my WIRED connection to the Internet meets my needs.	25.48% (174)	33.97% (232)	12.74% (87)	5.42% (37)	2.05% (14)	1.02% (7)	19.33% (132)	<b>683</b>
On campus, my WIRED Internet connection is RELIABLE.	24.96% (170)	30.69% (209)	12.63% (86)	4.55% (31)	2.79% (19)	1.17% (8)	23.2% (158)	<b>681</b>
WIRELESS (Wi-Fi) Internet service on campus meets my needs.	14.71% (99)	26.6% (179)	15.3% (103)	11.29% (76)	5.35% (36)	1.34% (9)	25.41% (171)	<b>673</b>

UNLV should create more wireless (Wi-Fi) locations. 50.15% (342) 17.89% (122) 11.58% (79) 1.17% (8) 0.29% (2) 5.72% (39) 13.2% (90) **682**

**Total Respondents** **683**  
(skipped this question) 92

**10.** What is your primary way to get UNLV-related e-mail?

	Response Total	Response Percent
Rebelmail (Webmail, Pioneer)	336	50%
I forward Rebelmail to a non-UNLV account (Gmail, Yahoo, etc.)	281	42%
UNLV e-mails messages to my personal account (Gmail, Yahoo, etc.)	26	4%
I don't get UNLV-related e-mail	6	1%
Other, please specify	23	3%
<b>Total Respondents</b>	<b>672</b>	
(skipped this question)		103

**11.** How SATISFIED are you with the e-mail systems that you have used?

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Never used	Response Total
Rebelmail (Pioneer/Webmail)	18.98% (127)	31.09% (208)	23.17% (155)	14.65% (98)	8.37% (56)	3.74% (25)	<b>669</b>
Gmail	28.96% (183)	13.77% (87)	10.76% (68)	0.79% (5)	0.47% (3)	45.25% (286)	<b>632</b>
Yahoo Mail	24.29% (155)	24.29% (155)	12.23% (78)	4.86% (31)	1.1% (7)	33.23% (212)	<b>638</b>
Hotmail	16.41% (105)	19.84% (127)	15.47% (99)	6.72% (43)	2.66% (17)	38.91% (249)	<b>640</b>
.Mac Mail	3.24% (20)	2.43% (15)	10.36% (64)	0.81% (5)	0.32% (2)	82.85% (512)	<b>618</b>
ISP provided e-mail (like cox.net)	10.22% (64)	9.9% (62)	12.78% (80)	3.67% (23)	2.24% (14)	61.18% (383)	<b>626</b>
<b>Total Respondents</b>							<b>677</b>
(skipped this question)							98

**12.** How important are each of the following characteristics or features of e-mail systems to you?

	Very Important	Important	Neutral	Unimportant	Very Unimportant	Don't know	Response Total
Ease of use	78.88% (523)	17.95% (119)	2.11% (14)	0.3% (2)	0.3% (2)	0.45% (3)	<b>663</b>
Speed and responsiveness	80.69% (535)	17.19% (114)	1.51% (10)	0% (0)	0.3% (2)	0.3% (2)	<b>663</b>
Spam filtering	64.04% (422)	28.38% (187)	5.46% (36)	1.06% (7)	0.76% (5)	0.3% (2)	<b>659</b>
Ability to manage mail lists	42.49% (280)	31.71% (209)	15.78% (104)	6.07% (40)	2.12% (14)	1.82% (12)	<b>659</b>
Integrated calendar	19.49% (129)	17.52% (116)	32.93% (218)	19.79% (131)	7.25% (48)	3.02% (20)	<b>662</b>
Integrated meeting schedule	16.06% (106)	15% (99)	31.36% (207)	24.24% (160)	9.09% (60)	4.24% (28)	<b>660</b>
Ability to delegate management of mail and calendar	18.06% (119)	16.24% (107)	29.89% (197)	21.55% (142)	7.89% (52)	6.37% (42)	<b>659</b>
Ability to create your own commands	17.42% (115)	19.39% (128)	28.64% (189)	18.18% (120)	8.48% (56)	7.88% (52)	<b>660</b>
Task lists	15.57% (102)	18.32% (120)	33.13% (217)	19.69% (129)	7.33% (48)	5.95% (39)	<b>655</b>
Security	82.33% (545)	14.95% (99)	1.81% (12)	0.3% (2)	0.3% (2)	0.3% (2)	<b>662</b>
Privacy	83.36% (551)	14.37% (95)	1.36% (9)	0.3% (2)	0.3% (2)	0.3% (2)	<b>661</b>
<b>Total Respondents</b>							<b>664</b>
(skipped this question)							111

**13.** How often do you:

	All the time	Often	Sometimes	Seldom	Never	Didn't know that I could	Response Total
Share class files with others	9.13% (44)	18.26% (88)	24.27% (117)	13.9% (67)	16.8% (81)	17.63% (85)	<b>482</b>
Access shared class files at home	12.39% (59)	20.17% (96)	19.12% (91)	12.82% (61)	16.18% (77)	19.33% (92)	<b>476</b>
Use UNLV's Novell/Netstorage to store files	3.58% (17)	5.68% (27)	10.32% (49)	12% (57)	39.37% (187)	29.05% (138)	<b>475</b>
Use a thumb drive to store files	40.59% (194)	20.29% (97)	14.23% (68)	6.9% (33)	11.3% (54)	6.69% (32)	<b>478</b>
<b>Total Respondents</b>							<b>482</b>
(skipped this question)							293

**14.** Check all the locations you use to ACCESS your UNLV files:

		Response Total	Response Percent
On campus		431	93%
In class		188	40%
At home		393	85%
Mobile devices		67	14%
Remotely while traveling		51	11%
Other, please specify		27	6%
		<b>Total Respondents</b>	<b>465</b>
	(skipped this question)		310

**15.** Check all the locations you PREFER to access your documents related to UNLV business.

		Response Total	Response Percent
On campus		376	80%
In class		193	41%
At home		422	90%
Mobile devices		98	21%
Remotely while traveling		74	16%
Other, please specify		14	3%
		<b>Total Respondents</b>	<b>470</b>
	(skipped this question)		305

**16.** Please rate your SATISFACTION with the computer lab services listed below:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't know	Never used	Response Total
Computer quality	36.93% (178)	44.61% (215)	7.47% (36)	4.15% (20)	1.24% (6)	0.21% (1)	5.39% (26)	482
Printer quality	31.04% (149)	38.33% (184)	11.25% (54)	6.04% (29)	1.25% (6)	0.21% (1)	11.88% (57)	480
Ease of logging in	30.56% (147)	39.5% (190)	12.06% (58)	9.77% (47)	2.7% (13)	0.21% (1)	5.2% (25)	481
Ease of printing	32.99% (158)	38% (182)	9.81% (47)	4.38% (21)	3.13% (15)	0.42% (2)	11.27% (54)	479
Support provided by Lab Assistants	27.5% (132)	31.67% (152)	15.42% (74)	3.96% (19)	1.46% (7)	0.83% (4)	19.17% (92)	480
Comfort of chairs and tables	26.4% (127)	41.58% (200)	19.96% (96)	4.16% (20)	2.29% (11)	0.42% (2)	5.2% (25)	481
Cleanliness of labs	31.73% (152)	41.96% (201)	17.75% (85)	1.46% (7)	1.67% (8)	0.42% (2)	5.01% (24)	479
Hours of operation	27.59% (133)	38.38% (185)	14.32% (69)	9.75% (47)	2.9% (14)	1.66% (8)	5.39% (26)	482
Overall	27.25% (130)	52.83% (252)	11.32% (54)	2.73% (13)	0.42% (2)	0.42% (2)	5.03% (24)	477
								<b>Total Respondents</b>
								483
								(skipped this question)
								292

**17.** Do you have access to the technologies listed below? If so, where?

	At home	At work	Don't have access	Don't know	Response Total
Cell phone	96.89% (623)	54.74% (352)	2.95% (19)	0.16% (1)	643
Smart phone (Blackberry, iPhone, Palm)	37.03% (227)	23.82% (146)	60.03% (368)	2.28% (14)	613
External drive (USB, thumbdrive)	87.17% (557)	45.7% (292)	9.7% (62)	2.03% (13)	639
Digital audio (iPod, MP3 player)	80.09% (507)	30.49% (193)	18.01% (114)	1.11% (7)	633
Windows LAPTOP computer	73.06% (461)	24.25% (153)	23.3% (147)	0.95% (6)	631
Windows DESKTOP computer	68.73% (433)	45.56% (287)	15.56% (98)	1.59% (10)	630
Mac LAPTOP computer	19.18% (117)	6.23% (38)	75.41% (460)	3.61% (22)	610
Mac DESKTOP computer	7.69% (46)	6.52% (39)	83.11% (497)	4.01% (24)	598
LINUX/UNIX computer	5.63% (34)	4.8% (29)	83.11% (502)	8.44% (51)	604
Digital recorder (TIVO, DVR)	43.53% (269)	3.24% (20)	52.59% (325)	3.4% (21)	618
Wireless Internet	80.43% (518)	34.78% (224)	13.98% (90)	1.24% (8)	644
High speed Internet	90.99% (586)	47.05% (303)	4.35% (28)	0.93% (6)	644
Dial up Internet	8.14% (48)	2.37% (14)	84.92% (501)	5.93% (35)	590
Microsoft Office	90.11% (583)	52.7% (341)	4.95% (32)	0.46% (3)	647
Adobe Creative Suite	37.93% (234)	24.64% (152)	41.17% (254)	12.32% (76)	617
					<b>Total Respondents</b>
					654

**18.** To get information about technology, how likely are you to:

	<b>Very Likely</b>	<b>Likely</b>	<b>Neutral</b>	<b>Unlikely</b>	<b>Very Unlikely</b>	<b>Don't know</b>	<b>Response Total</b>
Consult friends or family	47.21% (305)	32.2% (208)	6.81% (44)	7.74% (50)	5.88% (38)	0.15% (1)	<b>646</b>
Conduct your own web research	52.8% (340)	33.39% (215)	6.68% (43)	4.66% (30)	2.33% (15)	0.16% (1)	<b>644</b>
Call a UNLV help desk	6.19% (40)	13.47% (87)	17.49% (113)	31.58% (204)	29.1% (188)	2.17% (14)	<b>646</b>
Ask a computer lab assistant	9.46% (61)	19.07% (123)	20.47% (132)	25.58% (165)	23.26% (150)	2.17% (14)	<b>645</b>
Consult UNLV's website	10.51% (68)	23.34% (151)	19.01% (123)	22.41% (145)	22.87% (148)	1.85% (12)	<b>647</b>
Consult a UNLV brochure	2.64% (17)	9.61% (62)	19.84% (128)	31.16% (201)	34.57% (223)	2.17% (14)	<b>645</b>
Subscribe to an e-newsletter	2.95% (19)	7.92% (51)	15.53% (100)	31.52% (203)	39.6% (255)	2.48% (16)	<b>644</b>
Subscribe to an RSS feed	3.27% (21)	5.91% (38)	14% (90)	31.26% (201)	36.08% (232)	9.49% (61)	<b>643</b>
Subscribe to a Listserv	2.48% (16)	5.26% (34)	14.09% (91)	29.72% (192)	37.31% (241)	11.15% (72)	<b>646</b>
Read "What's Happening At UNLV"	8.82% (57)	22.45% (145)	20.59% (133)	20.28% (131)	25.85% (167)	2.01% (13)	<b>646</b>
Attend training on campus	4.5% (29)	14.57% (94)	20% (129)	26.98% (174)	31.16% (201)	2.79% (18)	<b>645</b>
Watch an online tutorial	8.7% (56)	32.61% (210)	19.25% (124)	20.34% (131)	17.7% (114)	1.4% (9)	<b>644</b>
							<b>Total Respondents 648</b>
							(skipped this question) 127

**19.** Please indicate your college:

	<b>Response Total</b>	<b>Response Percent</b>
Allied Health Sciences	16	2%
Business	83	13%
Dental Medicine	3	0%
Education	106	16%
Engineering	62	10%
Fine Arts	47	7%
Hotel Administration	47	7%
Law	19	3%
Liberal Arts	91	14%
Nursing	26	4%
Public Health	11	2%
Sciences	43	7%
University College	14	2%
Urban Affairs	50	8%
Other, please specify	25	4%
	<b>Total Respondents 643</b>	
	(skipped this question) 132	

**20.** Please indicate your current class standing:

	<b>Response Total</b>	<b>Response Percent</b>
Freshman	96	15%
Sophomore	70	11%
Junior	121	19%
Senior	165	26%
Masters	135	21%
Doctoral	58	9%
	<b>Total Respondents 645</b>	
	(skipped this question) 130	